Organizer Agreement

Terms for applicants who list and operate events through Ticket2Event.

Version 1.0 | Effective 8 October 2026 | Governing law: India

1. Parties and acceptance

This Organizer Agreement (Agreement) is between the applicant identified in the application and Ticket2Event (Platform), which operates the Ticket2Event service. The applicant becomes an Organizer only after approval. By checking the agreement box and applying an electronic signature, the applicant offers to enter this Agreement. The Platform accepts that offer by approving the application. The signed application record identifies the signer, time, version, and hash of this Agreement.

2. Eligibility and authority

The Organizer must provide accurate, current identity and contact information and keep it updated. An individual signs in their own name. A person signing for an organization represents that they have authority to bind that organization and must state their role. The Platform may request proof of identity, authority, registrations, permits, or other information needed for review or continued use. Approval may be declined or withdrawn where information is false, incomplete, or cannot be verified.

3. Event responsibility

The Organizer is responsible for planning, lawful operation, staffing, venue access, permits, licenses, safety, accessibility, age restrictions, insurance where required, and performance of each event. The Organizer must publish accurate event descriptions, dates, locations, prices, capacity, ticket rules, and contact information. Changes that materially affect buyers must be communicated promptly through the available Platform tools and any other legally required channel. The Organizer must not list unlawful, misleading, infringing, or unsafe events.

4. Tickets, buyers, and support

The Platform provides tools to list events and facilitate ticket orders, subject to its Terms of Service and the applicable event listing. The Organizer is responsible for admission, the event experience, honoring valid tickets, and resolving event-specific buyer issues. The Organizer must cooperate with reasonable support requests and maintain a working contact for urgent event changes. Nothing in this Agreement limits non-waivable buyer or consumer rights.

5. Cancellations, refunds, and chargebacks

The Organizer must promptly notify the Platform and affected buyers of an event cancellation, postponement, venue change, or material program change. The Organizer must provide information and funds reasonably needed for refunds, payment reversals, chargebacks, and buyer remedies arising from the event, subject to applicable law and the published refund rules. The Platform may pause sales or settlement while an issue is investigated and may recover amounts it pays on the Organizer's behalf where the Organizer is responsible.

6. Fees, taxes, and settlement

Applicable Platform fees, payment charges, taxes, and settlement timing are those disclosed in the Platform dashboard or separately agreed in writing before a transaction. The Organizer is responsible for its own tax registration, reporting, and remittance obligations, except taxes the Platform is required to collect or remit. The Platform may withhold or offset amounts reasonably needed for refunds, chargebacks, suspected fraud, unpaid fees, or legal obligations, with an accounting made available to the Organizer. Payouts require completion of the Platform's post-approval bank and verification process.

7. Content and intellectual property

The Organizer retains ownership of its event names, images, descriptions, and other materials it supplies. It grants the Platform a non-exclusive, worldwide, royalty-free license to host, display, adapt for layout, and promote that content solely to operate and market the events and Platform. The Organizer warrants that it has the rights and permissions needed for those uses and will remove or correct content promptly when a rights issue is identified. The Platform retains its own software, trademarks, and site content.

8. Personal data and security

Each party must handle buyer and applicant personal data only for lawful event, ticketing, support, and compliance purposes and in line with applicable data-protection law and the Platform Privacy Policy. The Organizer must use reasonable access controls, restrict staff access to what is needed, not export or use buyer data for unrelated marketing without a valid basis, and promptly report suspected unauthorized access affecting Platform data. The Organizer must follow Platform instructions for deletion or return of buyer data when access ends, subject to legal retention duties.

9. Account use and Platform action

The Organizer is responsible for activity under its account and for authorized staff. It must protect credentials and notify the Platform of suspected compromise. The Platform may suspend listings, sales, payouts, or account access where reasonably necessary to protect buyers, investigate fraud or misuse, comply with law, or address a material breach. Where practical, it will explain the reason and provide a path to respond or correct the issue.

10. Liability and indemnity

Each party remains responsible for its own unlawful conduct, fraud, and willful misconduct. The Organizer will defend and indemnify the Platform against third-party claims arising from the Organizer's event operation, content, breach of this Agreement, or violation of law, except to the extent caused by the Platform. To the extent permitted by law, neither party is liable to the other for indirect or consequential loss. No exclusion or limit in this Agreement applies where law prohibits it or limits mandatory consumer remedies.

11. Term, changes, and precedence

This Agreement starts on application approval and continues until the Organizer account is closed or this Agreement is terminated. Either party may end the relationship by written notice, subject to completing existing ticket, refund, settlement, and legal obligations. The Platform may propose a revised agreement for future use; a material revision requires a new affirmative acceptance before it binds the Organizer. For event-specific commercial terms agreed in writing, those terms prevail over a conflicting general clause here. The Platform Terms of Service and Privacy Policy continue to apply.

12. Governing law and contact

This Agreement is governed by the laws of India. Disputes are subject to the courts that have jurisdiction under applicable law. The parties should first attempt to resolve a dispute through the contact or support channels shown on the Platform. Notices may be sent to the contact details maintained in the relevant account or through the Platform contact page.

Electronic acceptance

The application captures separate affirmative agreement, Terms, and Privacy choices. The signed PDF adds an acceptance page with the signer's identity, signature, UTC submission time, and this document's version and SHA-256 hash. Keep a copy of the signed PDF for your records.

This agreement is read together with the Ticket2Event Terms of Service and Privacy Policy linked on the application page.